0230-D **EUROPEAN PATENT OFFICE**

Patent Abstracts of Japan

PUBLICATION NUMBER : 2000174929
PUBLICATION DATE : 23-06-00

APPLICATION DATE : 08-12-98
APPLICATION NUMBER : 10349037

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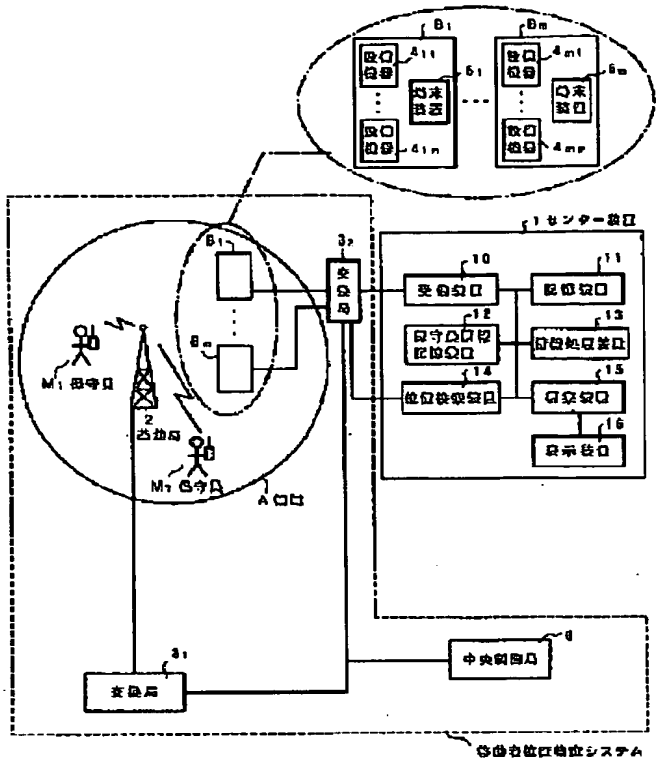
INT.CL. : H04M 11/04 G08B 25/10

TITLE : EMERGENCY DISPATCH SUPPORTING DEVICE



ABSTRACT : PROBLEM TO BE SOLVED: To emergency dispatch supporting device allowing a monitoring person monitoring a center device to easily recognize a maintenance person suitable for emergency dispatch at the time of receiving abnormality information from a terminal device.

SOLUTION: When the terminal device 5i gives abnormality information, the information processor 13 of the center device 1 reads a maintenance person M capable of turning out at the time from a storing device 11, request a position retrieving device 14 to transmit present position information of the maintenance person capable of turning out at the time because of existing at a place close to a building Bi where the device 5i is installed, decides the priority order of the person M to do emergency dispatch in order of increasing a distance from a place where he is to the building Bi based on present position information on the person M possessing a terminal incorporating PHS, which is transmitted from a central control station 6 according to system for specifying the position of a moving person and displays it on a display device 16.

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